

# **Phoenix Management Company Review Feedback for Tidewater Farm HOA**

## **August 2018**

### **Areas of Improvement:**

Notify when manager is out of the office.

Respond to emails within 3-5 days.

Sending out Board meeting packet earlier.

### **Future Goals:**

## **July 2019**

### **Areas of Improvement:**

Coordination with vendors (LST and Watermatic).

Communication with homeowners

Attention detail on documents.

### **Future Goals:**

Create Annual Review Summary and provide to Board for the next year's review.